

### Hosting Services

- Single Virtual Private Server (VPS) in EU Based GDPR Compliant Hosting Center
- High Availability Storage based on Ceph.
- Automatic Server Monitoring

### Security

- Daily Backup
- DDoS protection
- Virus Scanner
- Firewall
- Web access is secured via HTTPS

### Management Services

- HTTPS Certificates for encryption
- Update of Operating System in timely manner
- Application SLA Level: 99,8%

From time to time ZONITH will need to close the service due to important security updates or new application releases. ZONITH will do it's best to limit these service windows to an absolute minimum and will place it at times of least inconvenience to our customers. Should a Service Window be needed ZONITH will notify the customer in due time.

### Customer Access

Customer will be given web access to ZONITH solution based on DNS naming like [customer-name].zon.one. ZONITH will define the customer-name.

### Customer Notification

Registered contact persons will be notified in the event of downtime and planned service windows.

#### Disclaimer

Specifications are subject to change without notice. All product or service names are the property of their respective owners.

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