



STAFF SAFETY AT COPENHAGEN JOBCENTRE

Copenhagen Jobcentre

The jobcentre in Copenhagen, Denmark's capital and most populated city, has consolidated most of its employment support facilities into one large jobcentre. The large, multi-story and multi-building jobcentre has many counsellors and other support staff. The jobcentre covers an area of 36000 m2, and 1100 people work there daily. The number of visitors in a day can be as many as 2000. The jobcentre has its own security team who safeguard the staff against frustrated and angry clients.

All staff members are wearing the ZONITH ID Badge with their access control card inserted into the front. Besides mounted, wireless panic buttons are in both meeting rooms and reception areas. These panic buttons combine with the ZONITH control room software become a highly sophisticated panic alarm call system. It dispatches automatically and fasts alarms to the closest security guard.



**ZONITH BLUETOOTH ID BADGE
WITH PANIC BUTTON**



ZONITH PANIC BUTTON



Indoor and Outdoor Protection

ZONITH's Bluetooth Receivers are installed throughout the building. The Bluetooth Receivers monitor any panic alarms from the staff while providing the indoor position of the staff in danger. The same system will also locate the nearest security guard, who can react the fastest.

To ensure staff members are safe while outside, Bluetooth Receivers have been installed in weatherproof enclosures. Should a distress situation arise outside, the staff can press the panic button on their ID badge, informing security as to where they should rush to.

Control Room

This solution ensures that alarms are sent to the appropriate security guards based on their location, work schedule and competency. All alerts are also visualized on monitors in the security control room.

Key Benefits

- Discreet alarming. Panic buttons are built into the ID cardholder of the staff, and wireless alarm buttons are attached to the underside of the reception desks and mounted in meeting rooms.
- Fast Reaction Time. Security personnel receive panic alarms within seconds.
- Easy Installation and easy administration.
- Long battery lifetime for ID badges and fixed buttons.
- Complete coverage: Panic alerting and positioning works both inside and outside of the building.
- With the positioning system, the security team will know who is inside and who has left the building, in case of an emergency.

"We have been using ZONITH's staff safety solutions for years in other jobcentres. Now we have moved into our new large jobcentre. So it was natural to install the latest version of the system to ensure all staff can request security support without the clients noticing."

Bjarne Hansen, Facility and Security Manager

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