

# Employment Center

## CASE STUDY

“EMPLOYEES FEEL MUCH SAFER KNOWING THEY CAN CALL FOR HELP WITHOUT CLIENTS NOTICING. IT IS A GOOD, FUNCTIONAL SYSTEM WITH VERY DETAILED LOCATION INFORMATION.”

LEIF MØLLER  
MANAGING SECURITY GUARD

### Success Outline.

#### The Organisation

Denmark's capital city of Copenhagen operates a number of employment centers throughout the city. Their large, multi-story facilities throughout Copenhagen have numerous counsellors, small security teams and a large number of people in and out of their buildings throughout the day.

#### The Problem

Staff members have concerns for their safety when dealing with potentially threatening clients who have recently lost their jobs and are in distress. This dynamic and unpredictable environment requires a reliable panic alarm notification system for rapid response from security guards should a violent situation occur.

#### The Solution

Wireless panic buttons are installed in every room, either mounted on the walls or under the desks. When a dangerous situation arises and a panic alarm is activated, alarms are automatically dispatched through Alarm Control System (ACS) to the security team's radios via text message. The panic alarm message includes the floor and room number where the situation is occurring which allows the security guards to aid the counsellors with speed and precision.



jobcenter

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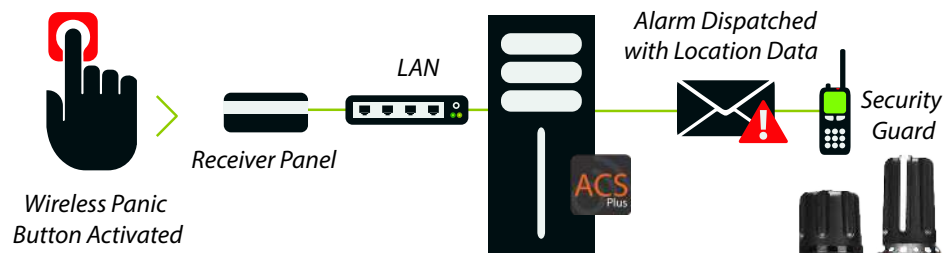
## Key Benefits

- Panic alarms are immediately dispatched to security guards' radios
- Dispatched panic messages include the distressed employee's location including floor & room number
- ACS manages the notification process by sending alarms to the best person based on location, schedule and competency
- All alarm details are logged and reported
- Security guards can go about their other duties knowing that employees have an easy & discreet solution to contact them if needed
- Alarms are initiated by holding down the button for 2-3 seconds, thus reducing the number of false alarms

# Improve Safety & Reduce Emergency Response Times

## A Reliable, Fast Connection to First Responders

Zonith's panic button solution provides a quick and convenient way to summon help should a dangerous situation arise. Within a few seconds of a staff member activating a panic button, security personnel are notified of the alarm and its location via text message through Zonith's Alarm Control System (ACS). This solution ensures that alarms are sent to the appropriate security guards' radio based on their location, work schedule and competency. The closed loop system ensures that all alarms are acknowledged, resolved and closed which significantly reduces response times and creates a safer working environment.



Employees can discreetly trigger an emergency panic alarm to request assistance directly from their desk. Security guards receive the alarm on their radios and rush to their location.

## Add Value to the Radio Network with Zonith

Adding panic buttons and ACS to the radio network creates a safer and more efficient workplace. ACS also allows for fire & building and management alarms to be dispatched should the employment center decide to expand in the future.

Panic buttons are designed for wall or under-desk mounting. No cabling required.



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